

18 September 2023

## OVERVIEW AND SCRUTINY COMMITTEE 2

Overview and scrutiny of:  
Corporate Resources  
Planning  
Economy, Jobs and Culture  
Sport, Recreation and Tourism

A meeting of the **Overview and Scrutiny Committee 2** will be held on **Tuesday, 26th September, 2023** at **2.00 pm** in the **Council Chamber, Forde House Offices, Newton Abbot, TQ12 4XX**

PHIL SHEARS  
Managing Director

### Membership:

Councillors Sanders (Chair), Buscombe (Vice-Chair), Bullivant, Hall, Hayes, Henderson, Palethorpe, C Parker, P Parker, Parrott, Peart, Purser and Rollason

**Please Note:** The public can view the live streaming of the meeting at [Teignbridge District Council Webcasting](#) (public-i.tv) with the exception where there are confidential or exempt items, which may need to be considered in the absence of the press and public.

## AGENDA

1. **Apologies**
2. **Minutes** (Pages 3 - 6)  
To approve the Minutes of the last meeting

3. **Declaration of Interest**

4. **Public Questions (if any)**

Members of the public may ask questions. A maximum period of 15 minutes will be allowed with a maximum period of three minutes per questioner. The deadline for questions is no later than three working days before the date of the meeting.

5. **Councillor Questions (if any)**

Members of the Council may ask questions of the Chair of the Committee subject to procedural rules. The deadline for questions is no later than three clear working days before the meeting.

6. **Executive Forward Plan**

To note forthcoming issues anticipated to be considered by the Executive over the next 12 months. The Executive Forward Plan can be found [here](#).

7. **Council Strategy Q1 performance monitoring report** (Pages 7 - 28)

The Committee to question the Executive Members on issues within the report

8. **Work Programme and Task and Finish Groups** (Pages 29 - 46)

To review the Committee's work programme and task and finish groups.

Proposals have been previously sent to Overview & Scrutiny Members and discussed at the Overview & Scrutiny workshop held on Thursday 14 September 23.

The following proposals and recommendations for consideration by the Overview & Scrutiny Committee Members to be added to the Work Programme is as a result of the Overview & Scrutiny Workshop meeting.

A number of ongoing and planned reviews across the Council will impact on the work programme and timing of Overview and Scrutiny work.

It is suggested that interim reports be produced as work of Overview and Task & Finish Groups progress.

Economy - **MTFP Recommendation 1**

Business & Tourism - **Car Parking Recommendation 1**

Planning - **Planning - Recommendation 3**

Corporate Resources - **Assets & Estates Recommendation 2**

Sport, Recreation & Culture - **Leisure Services Recommendation 2**

If you would like this information in another format, please telephone 01626 361101 or e-mail [info@teignbridge.gov.uk](mailto:info@teignbridge.gov.uk)

## **OVERVIEW AND SCRUTINY COMMITTEE 2**

**TUESDAY, 11 JULY 2023**

Present:

Councillors Bullivant, Buscombe, Hall, Hayes, Henderson, Palethorpe, C Parker, P Parker, Parrott, Peart, Purser, Rollason and Sanders

Members Attendance:

Councillors Wrigley, MacGregor and J Taylor

Officers in Attendance:

Kay Fice, Scrutiny Officer

Christopher Morgan, Trainee Democratic Services Officer

Paul Woodhead, Head of Legal Services & Monitoring Officer to the Council

Jack Williams, Performance Data Analyst

### **23. ELECTION OF CHAIR AND VICE CHAIR**

Election of Chair

Cllr C Parker proposed that Cllr Sanders be elected Chair for the 2023/24 municipal year. This was seconded by Cllr Parrott.

Cllr P Parker proposed that Cllr Purser be elected Chair for the 2023/24 municipal year. This was seconded by Cllr Peart.

Cllr Sanders and Cllr Purser left the room while a vote was taken by a show of hands.

The vote was Cllr Sanders 7 votes and Cllr Purser 6 votes

**RESOLVED**

Cllr Sanders be elected Chair for the 2023/24 municipal year

Election of Vice Chair

Cllr Parrott proposed that Cllr Buscombe be elected Vice Chair for the 2023/24 municipal year. This was seconded by Cllr Parrott.

Cllr Purser proposed that Cllr P Parker be elected Vice Chair for the 2023/24 municipal year. This was seconded by Cllr Hall.

Cllr Buscombe and Cllr P Parker left the room while a vote was taken by a show of hands.

The vote was Cllr Buscombe 7 votes and Cllr P Parker 6 votes

RESOLVED

Cllr Buscombe be elected Vice Chair for the 2023/24 municipal year

**24. MINUTES**

It was proposed by Cllr C Parker, seconded by Cllr Bullivant and

RESOLVED

The minutes of the meeting held on 2 February 2023 be approved as a correct record and signed by the Chair.

**25. DECLARATION OF INTEREST**

None.

**26. PUBLIC QUESTIONS**

The public questions received would be covered at item 8 later in the Agenda

**27. EXECUTIVE FORWARD PLAN**

The Executive Forward Plan listing items to be considered over the next few months was noted.

The Chair advised that the scheduled date of this Committee of 10 October 2023 would be brought forward to September (subsequently arranged for 26 September 2023).

The Leader advised that Executive would be expanding the Forward Plan and in response to a request from Cllr Bullivant agreed to circulate the Liberal Democrats Manifesto

**28. WORK PROGRAMME**

At the start of this item, Cllr J Taylor was invited to speak in support of the petition presented to full Council on 25 May 2023 regarding Car-Parking in Kingskerswell where the local residents and business wanted parity i.e. reasonably priced permits as they now had to pay for car-parking it had previously been free to use.

A local resident was present and invited to speak for 3 minutes. He said that the footfall for local businesses had dropped due to the parking restrictions and they were expecting to have 20 minutes free parking.

The Leader offered to speak to the residents, together with the Portfolio Holder as the administration were working towards being a 'community powered council'

Cllr Sanders said that these views would be taken into account when the issue was considered.

Other Councillors/officers expressed views which included:-

- The need for consistency/fairness and parity
- Other areas would like to benefit from free car-parking e.g. Moretonhampstead
- Need to be aware of the impact of the petition on policy
- All councillors should be invited to partake in the discussions
- Impact on Medium-term budget review important

## **29. FEEDBACK ON TASK AND FINISH GROUPS**

Concerns were expressed that the previous Task and Finish reviews had not all been concluded/reported so there was nothing to report at this stage.

Other comments included:-

- Overview & Scrutiny should advise Executive on Policy
- Overview & Scrutiny should not stray into delivery issues and should be a critical friend

As Chair, Cllr Sanders said that this committee must look forward – as emphasised at the scrutiny training sessions.

## **30. COUNCIL STRATEGY Q4 PERFORMANCE MONITORING REPORT**

The Leader talked through the key points on the monitoring report and by way of explanatory comments, or responses to questions from councillor's he commented:-

- Through the Autumn the Administration would be developing a new Council strategy
- Regarding the developments in Newton Abbot, it was noted that the rules on the Future High Street grant funding meant only minor changes could be made to the scheme
- Planning delays remained a national and local issue due to a shortage of Planning Officers and the cost of the work being more than the mandated fees that can be charged
- It was important that monitoring reports were received in a timely manner
- Progress on the Doctors surgery in Teignmouth was outside of the Councils control

## Overview and Scrutiny Committee 2 (11.7.2023)

- The Great Places to live and work section referred to a Super Project. Members were interested in understanding the detail behind this
- Regarding the A382 project there was a VAT rule change which benefitted the scheme by £100k. The details would be covered in a future briefing for members
- An item for future consideration would be the Playing Field Strategic Plan as playing facilities could be at risk to the Council

The Leader commented that as there were a number of questions raised it would be helpful if they were submitted in advance which would give time for a full response to be provided.

### RESOLVED

The report be received, and actions being taken to rectify any performance issues detailed in the agenda report appendix be noted.

Chair

**Teignbridge District Council  
Overview & Scrutiny Committee  
O&S1 26<sup>th</sup> Sept 2023  
O&S2 26<sup>th</sup> Sept 2023  
Part i**

**Quarter 1 2023-24 Council Strategy Performance**

**Purpose of Report**

To update members on the delivery of the Council Strategy 2020-2030, providing the detailed performance information used to track its delivery. Members are asked to review the performance information and areas where performance is not on track.

**Recommendation(s)**

The Committee RESOLVES to:

Review the report and the actions being taken to rectify performance issues detailed in Appendix A.

**Financial Implications**

A summary of the financial information supporting the delivery of the council strategy has been provided as part of this report.

Finance Systems Manager  
Email: [steve.wotton@teignbridge.gov.uk](mailto:steve.wotton@teignbridge.gov.uk)

**Legal Implications**

A summary of the legal requirements are contained in the detail of this report.

Monitoring Officer  
Email: [paul.woodhead@teignbridge.gov.uk](mailto:paul.woodhead@teignbridge.gov.uk)

**Risk Assessment**

Failure to deliver the council strategy or parts of it will be identifiable in both the performance and risks reports, enabling both senior management and members to take action where necessary.

Chief Finance Officer  
Email: [martin.flitcroft@teignbridge.gov.uk](mailto:martin.flitcroft@teignbridge.gov.uk)

**Environmental/ Climate Change Implications**

The council strategy contains a dedicated programme entitled Action on Climate alongside other projects in the strategy that also impact on climate and the

environment. Detailed information about this programme and actions being taken are contained within this performance report.

Climate Change Officer

Email: [william.elliott@teignbridge.gov.uk](mailto:william.elliott@teignbridge.gov.uk)

## Report Author

Data and Performance Analyst

Email: [jack.williams@teignbridge.gov.uk](mailto:jack.williams@teignbridge.gov.uk)

## Executive Member

Strategic Direction - Cllr Martin Wrigley

## Appendices/Background Papers

### 1. Introduction/Background

This performance report looks at the Council Strategy 2020-2030 and covers the period from 1<sup>st</sup> April to 30<sup>th</sup> June. If you have any queries, please ask them in advance of the meeting.

#### 1.1 T10 Finance

[7 Executive 23 budget meeting](#) identified the revenue budget gaps being mainly funded by earmarked reserves. The budget gap has worsened to £3.4 million in 2025/26 before using earmarked reserves. The budget deficit for 2025/26 is likely to continue into future years and Members will be updated on progress with funding reforms/further Government funding /savings to determine how the funding gap can be closed in conjunction with work carried out by Overview & Scrutiny 1 and 2 work on specific areas of the budget.

#### 1.2 T10 Programmes

8 are on track. The following programmes are reported with a caution status:

- A roof over our heads
- Going to Town

#### 1.3 T10 Performance Indicators

A total of 58 PIs included in the report.

- 11 PIs are either ahead or well ahead of target
- 12 PIs are on target
- 8 PIs are underperforming

There are a total of 27 monitoring indicators tracking background data trends that do not have targets.



T10 Performance Indicators by O&S and Status

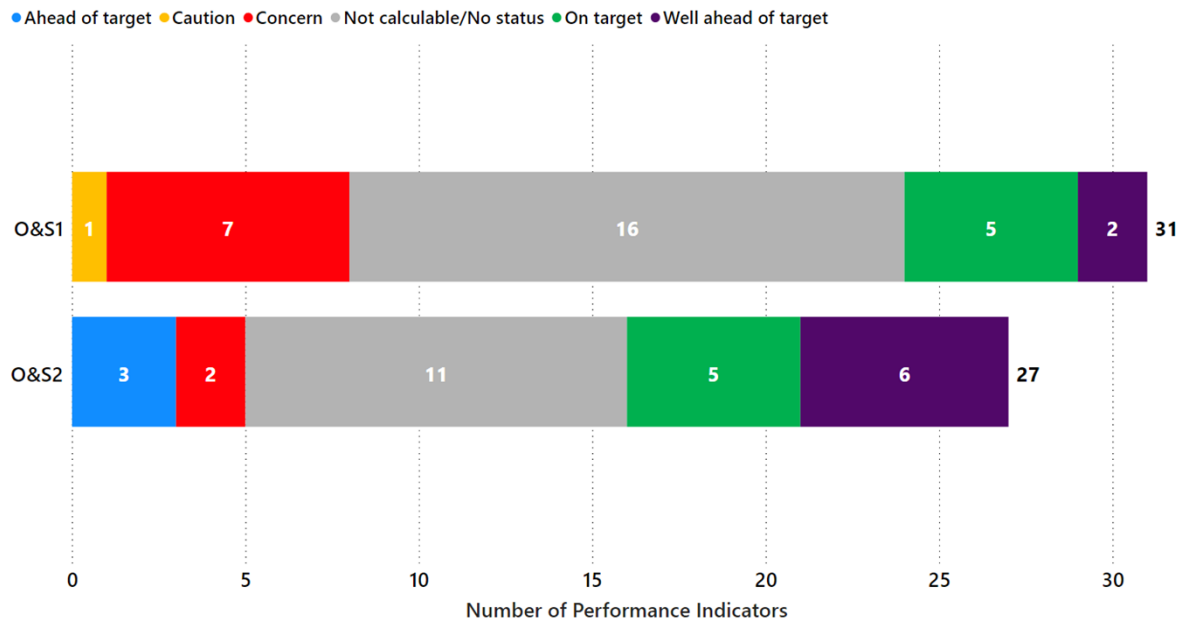


Figure 1 – Performance Indicators by Status

1.4 T10 Projects

A total of 45 projects are included in the report.

- 37 are on track
- 3 on caution status
- 4 are completed
- 1 data not due (project on hold)

T10 Projects by O&S and Status

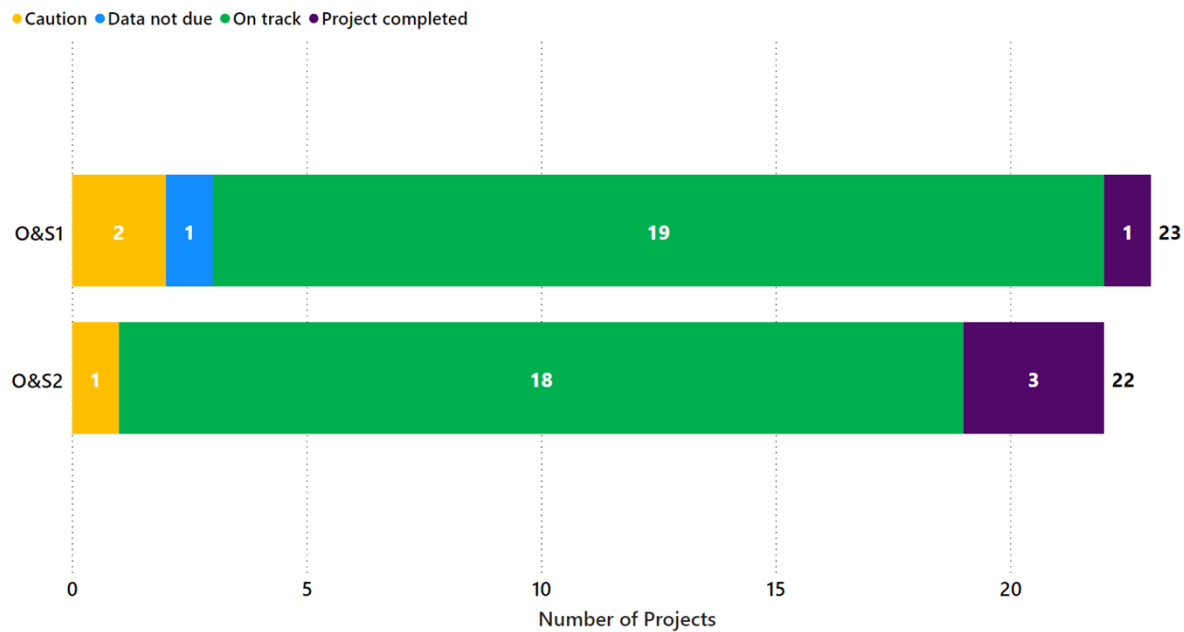


Figure 2 – Projects by Status

Details of the programmes, projects and performance indicators with a concern or caution status together with an explanation of their performance and improvement plan can be found in **Appendix 1**

## **2. Implications, Risk Management and Climate Change Impact**

### **2.1 Legal**

Although there are no direct legal implication regarding this report, it will be appreciated that the Committee has constitutional responsibility to review and scrutinise the performance of the Council in relation to policy objectives and performance targets to which this report refers.

### **2.2 Risks**

The Council Strategy has a comprehensive set of risks associated to its delivery. Each risk has a set of mitigating actions which are reviewed and updated by the officers directly responsible.

These risks are monitored and discussed as part of the strategic and corporate risk reports that are presented regularly to the Strategic Leadership Team and Audit Scrutiny Committee. Any areas of poor performance or unacceptable risk are identified in the reports.

### **2.3 Environmental/Climate Change Impact**

The council strategy contains a dedicated programme entitled Action on Climate. This programme looks at the actions the authority can achieve to reduce carbon emissions and to increase the district's resilience to the changing climate.

The authority continues to support the Devon Climate Emergency, which is seeking to achieve net-zero carbon emissions across Devon at the earliest credible date.

## **ALTERNATIVE OPTIONS**

None

## **CONCLUSION**

The Council Strategy performance report provides Members with an overview of performance for the Teignbridge Ten Programmes including details of any areas of poor performance.

The Council Strategy runs from April 2020 to 2030.

## 01 Action on Climate

**Lead contact:** David Eaton, Cllr Jackie Hook

**Programme Status:** On Track

Note: Data for the 4 utilities monitoring performance indicators provided by the utility companies, is not yet available.

### Summary Statement

**Lead by example to inspire others by becoming a carbon neutral council, using less energy and moving over to renewables, decarbonising our vehicle fleet and maximising recycling**

The second part of the Carbon Action Plan that focuses on the decarbonisation actions for the district is being developed. This follows the format of the Devon Carbon Plan and will help localise the relevant action for Teignbridge. The Making Changes Study was launched during this quarter. It aims to help people make changes to their lifestyle to save money, improve their health and fitness, and help them play their part in reducing the district's carbon footprint.

There are three major projects that are currently in progress;

**Forde House** - The first and second floor are now occupied with staff and the new system is providing the heating and cooling. The final phase of works to the ground floor is on target to be completed by 31<sup>st</sup> July 2023.

**Newton Abbot Leisure Centre** - The main delay with this project is the lease arrangements with WPD. A draft lease has been received and is currently being considered. When this has been signed the transformer and connection to the main electricity network can be completed.

**Broadmeadow Leisure Centre** - The Public Sector Decarbonisation Funding has been approved for the replacement of the gas boiler and heating system at Broadmeadow Leisure Centre. Officers will be bringing a report to 25th July Full Council with options for the project and the business case seeking funding to deliver the project.

**Create an agile workforce that reduces the miles travelled in the course of our business**

Officers continue working a blended work pattern based between the Forde House office and home. Further work on improving efficiency in allocating work and reducing mileage is planning as part of the Modern 25 programme.

**Provide public electric vehicle charging points in council carparks to augment and link in with the wider strategic charging network**

There are three key projects.

- **On Street Residential Charging Scheme (DELETTI 2)** - The contract for this scheme has now been awarded. There are four priority sites in Teignbridge with five other sites due to be part of the project. Officers are waiting for the detailed project plan with implementation dates to be produced by the contractor.
- **EV Strategy** - Officers have developed the project brief and undertaken one round of tendering which was unsuccessful. The scope is being refined and a further round of tendering will now take place.
- **Local Electric Vehicle Infrastructure LEVI** - officers have agreed to collaborate and be part of the County wide bid to this fund.

**Increase resilience to the changing climate so that Teignbridge remains a safe and healthy place to live and do business**

There are a number of projects that are being progressed including working on a Flood Strategy for the Garden Communities project and liaison with the Environment Agency regarding Dawlish Warren.

**Ensure all council decisions consider climate change implications, updating council policies like those in our Local Plan to reduce greenhouse gas emissions**

The climate change officer continues to provide expert advice to officers in the preparation of reports and policy development. All planning applications are assessed against policy requirements and advice provided to the development management team.

**Support businesses and communities to encourage carbon emission reductions, particularly in the transport and buildings sectors.**

Officers are working with partners as part of the Devon Climate Emergency Response Group. Officers continue to work with Members of ACT and are using their Carbon Tracker Tool for the Making Changes Study. In person drop-in session were organised in partnership with ACT to support members of the study in understanding, producing, and tracking their individual carbon footprint.

## 02 A Roof over our Heads

**Lead Contact:** Graham Davey, Cllr Lin Goodman-Bradbury

**Programme Status:**

Caution

**Summary Statement:**

2 performance indicators are well ahead of target and 2 on target

3 performance indicators are annual monitoring / tracking indicators

The remaining 6 indicators are recorded as concern or caution. They relate to homelessness, housing delivery or private sector housing.

Details of these are summarised below and a fuller explanation is in the Performance Indicator section of the report. The areas of concerns relate to net additional homes provided, (70 against a target of 180) affordable homes delivery (19 against a target of 32) homeless preventions by helping clients stay at home (6 against a target of 20) and number of vulnerable and elderly residents assisted to remain in their own home (73 against a target of 78)

Of the 7 projects, 1 is completed 4 are on track and 2 are set at caution.

### **Make sure plans take full account of all housing needs**

Following the formal ending of the Greater Exeter Strategic Partnership the Local Development Scheme timetable was delayed due to additional consultation and the high level of consultation responses.

The Proposed Submission Local Plan (Regulation 19) was published for consultation on schedule on 23 January 2023 and concluded on 16 March 2023. We have received c. 700 responses to the consultation. Many of these were not submitted using the online form (despite best efforts) and now need to be input into the database. It is estimated that this will add c. 4-6 weeks to the programme. Until these reps are input and all have been analysed, it is difficult to conclude whether there are any significant issues arising from the consultation which may require an addendum consultation/referral back to Full Council. Currently, we are anticipating submission of the Plan to the Secretary of State in October 2023 which is 3 months behind the timetable set in the Local Development Scheme.

### **Delivering affordable housing**

Affordable housing delivery exceeded the annual target last year due to the addition of Teignbridge's T100 own housing delivery pipeline and homes coming on stream early at South West Exeter (SWE1) Total 200 against a 128 target. The pulling forward of delivery of homes into the end of last year has had the effect of reducing figures for the first quarter of this year. However, there is no current concern and targets should again be exceeded this financial year.

### **Evaluate options for delivering affordable rented housing**

With the Councils Drake Road and East Street, Newton Abbot schemes both completed together with the Chudleigh Buy to Rent Scheme, a large house in Dawlish for temporary accommodation to compliment Albany House and the 5 Rough Sleeper Accommodation properties, focus has now turned to the next phases. The 18 homes for Afghan and Ukrainian refugees have all be secured with 3 completed and the remainder in the process of purchase. Sherborne House Car Park is still on track and in budget to submit a planning application by the end of the year for 24 one and two bedroomed apartments.

### **Improve housing conditions and reduce empty homes**

The number of dwellings improved by Council intervention, and work on Empty Homes reduction remains on track.

### **Prevent homelessness wherever possible**

The current market conditions mean that the target to prevent homelessness remains a challenge.

We are below target for this indicator because we are unable to prevent homelessness as effectively as we have in previous years, due to the lack of affordable private rented options locally. The gap between the local housing allowance rates and local market rents has meant far more homes are unaffordable for low-income households and therefore impacting our success in prevention and relieving homelessness. Where we are able to secure private rented homes directly with landlords, we prioritise those in temporary accommodation where possible. However, the majority of homes secured in the private rented sector are through the resident finding the accommodation themselves and us supporting financially to secure it.

### **Housing Strategy**

The Teignbridge Housing Strategy is completed and approved by Full Council. An event with stakeholders took place of 18<sup>th</sup> November 2022 at the Kenn Centre, Kennford which received positive feedback form those who attended. A further event will take place this year.

PI Code	Title	Executive Member	+/-	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	PI Verifying Manager	Officer Notes
CSROH01	Net additional homes provided	Planning	+	720	70				Michelle Luscombe , Fergus Pate	(Quarter 1) This figure is very low against our target of 180 per quarter, there is a delay in completions figures from NHBC which is one reasons and South west Exeter is building fast. The new Local Plan once adopted will also help additional permissions and therefore delivery of new homes. (HW)
CSROH05	Deliver an average of 128 affordable homes in urban areas as per Local Plan target	Communities, Housing & IT	+	128	19				Graham Davey	(Quarter 1) First Quarter delivery historically low and some Q1 delivery was pulled forward to Q4 of last year resulting in 200 affordable homes delivered last financial year. (GD)
CSROH6	Deliver 29 affordable homes in rural areas to include delivery within the DNPA	Communities, Housing & IT	+	29	0				Graham Davey	(Quarter 1) First Quarter delivery is historically low. 8 rented homes at Widecombe in the Moor due to complete next Quarter. (GD)
CSROH07	Deliver 5 affordable homes a year that are fully wheelchair accessible	Communities, Housing & IT	+	5	1				Graham Davey	(Quarter 1) Chudleigh Buy to Rent scheme includes 1 bungalow. (GD)

CSROH10	Number of vulnerable & elderly residents assisted to remain in their own home	Communities, Housing & IT	+	310	73			Alison Dolley	(Quarter 1) 73 households have been assisted with works so they can remain independent in their own home. it is expected that this number will increase in quarter 2 (AD)
CSROH11	Homelessness prevented by helping client remain at home	Communities, Housing & IT	+	80	6			Tammy Hayes, Fran Lawrence	(Quarter 1) The increase of affordability issues has reduced opportunities to help people remain in their home where the property is not affordable long term.

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Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CS01	Delivery of the Teignbridge Local Plan 2020 - 2040 (CS01)	Communities, Housing & IT	05/04/2023	The Proposed Submission Local Plan (Regulation 19) was published for consultation on schedule on 23 January 2023 and concluded on 16 March 2023. We have received c. 700 responses to the consultation. Many of these were not submitted using the online form (despite best efforts) and now need to be inputted into the database. it is estimated that this will add c. 4-6 weeks to the programme. Until these reps are inputted, and all have been analysed, it is difficult to conclude whether there are any significant issues arising from the consultation which may require an addendum consultation/referral back to Full Council. Currently, we are anticipating submission of the Plan to the Secretary of State	Michelle Luscombe



					in October 2023 which is 3 months behind the timetable set in the Local Development Scheme.	
Caution	CS10	Actively promote and enforce poor energy performance in the private rented property housing stock (CS10)	Communities, Housing & IT	03/05/2023	Whilst some work has been completed on this project this year, it has not been possible to do any further work this quarter due to staff resources. We are currently recruiting into a vacant post who will help deliver outcomes on this project in 23/24.	Alison Dolley

### 03 Clean Scene

Lead contact: Chris Braines, Cllr Charles Nuttall

Programme Status:

**On track**

Summary Statement

The program remains largely on track with some ongoing challenges and significant projects underway, specifically.

Higher than normal levels of waste and recycling are being collected and processed as people continue to work from home creating additional pressures on the service.

The majority of the vehicle fleet is coming up for renewal in 2024 and options to reduce the carbon footprint are being explored with a decision on the approach required by Full Council on 5th September following a members briefing exercise on the 8th September

Imminent changes to waste transfer station legislation has significant implications for the operation of the Council's recycling and bulking station. Options to remain compliant are being explored and a project initiated.

The Community Environment Wardens are actively educating and enforcing the provisions of the Public Spaces Protection Order. They continue to work with Town and Parish councils informing them of the action they are taking and seeking their support to publicise the controls.

All of our beaches bathing water quality has been classified as 'Good' or 'Excellent'.

## 09 Strong communities

**Lead contact:** Rebecca Hewitt, Cllr Martin Wrigley

**Programme Status:**

On track

### Summary Statement

In the last quarter much work has continued alongside the voluntary and community to develop even stronger communities. There has been a focus on transport in the last quarter and understanding the challenges faced by our communities in certain areas with funding being sought to address the issues identified. The Community Safety Partnership continues to work with different sectors to build resilience and strengthen the safety of where we live and stay. There is a focus on supporting parents and addressing violence against women and girls. The Councils Lottery Small Grant fund has also been launched to add further support to those good causes registered for the Lottery to generate income for delivery.

## 04 Going to Town

**Lead Contact:** Neil Blaney, Cllr Nina Jeffries

**Programme Status:**

Caution

### Summary Statement

The 'Going to Town' retains an overall status of 'caution'. The delays to the flagship projects to be funded through the Future High Street Fund projects continue to create a risk to the ability to spend the funding within the timescales. There are no other active initiatives specifically designed for supporting town centres.

The economic impacts on the cost of living, energy bills and global events continue to make this a challenging time for the local economy.

The Council has been allocated £1.6 million from the UK Shared Prosperity Fund, which includes projects to support town centres, with funding needing to be spent by the end of March 2025. The investment plan submitted to government was approved at Full Council in July 2022.

#### **Designing and delivering small and large scale schemes:**

The Council has granted planning permission for the Health and Wellbeing Centre in Teignmouth and has an agreement in place with the NHS to sell them the land.

The submission of the revised timelines for the Market Hall and Alexandra Cinema elements of the Future High Street Fund projects have been approved by Government. The next step is to secure planning consent.

#### **Running and improving Newton Abbot Markets:**

Footfall into the Market Hall hasn't recovered since the end of covid restrictions and occupancy remains lower than the pre-Covid period. The markets run at an operational loss and therefore are an ongoing cost the Council.

## Appendix A2 - O&S2 – Q1 Teignbridge Ten Programmes Exception report April – June 2023

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

### **Town centre health checks:**

Information is available on the Council's website <https://www.teignbridge.gov.uk/planning/local-plans-and-policy/annual-monitoring-report-2021-2022/going-to-town/>

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

### **Working with and supporting continued town centre management:**

Officers continue to work with those responsible for managing or leading on projects within the towns across Teignbridge. The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support markets and town centre promotion and coordination.

### **Using our powers to bring about improvements and support business growth:**

The Environmental Health team provides significant support to businesses and uses its powers to deal with breaches, which helps consumer confidence. The Planning Department is prioritising enquiries and applications related to employment and job growth.

The UK Shared Prosperity Fund is being used to support businesses.

### **Improving accessibility and encouraging more town centre living:**

The proposals for pedestrian enhancements along Queen Street in Newton Abbot have been approved by Devon County Council and will now move to delivery. The plans for cycle improvements along the National Cycle Network will also be implemented.

The proposal for a Health and Wellbeing Centre in Teignmouth will provide accessible health facilities for the community.

The plans for the regeneration of Bradley Lane, Newton Abbot are currently in for consideration with the Planning Department, to be delivered by Lovells.

**Supporting evening cultural and leisure opportunities:**

The Future High Street Fund projects will bring forward a wide range of evening activities that will complement the town centre. As noted above, there is now an increased element of risk to delivery for this project.

The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support exhibiting, performing and participating in art.

## 05 Great places to live and work

**Lead contact:** Rosalyn Eastman, Cllr Gary Taylor

**Programme Status:**

On track

### Summary Statement

As with previous reviews, all teams within the Council continue to work hard towards ensuring that we are able to keep Teignbridge as a Great Place to Live and Work.

Individual projects and indicators reflect the variety of the work undertaken as part of this Super Project and the wide range of issues involved from Town Centre and transport improvements through to ensuring through our development management and enforcement functions that development is undertaken in the right way and to the benefit of existing and future communities.

We continue to review our practice to take account of feedback received and work hard to maintain / improve performance with regard particularly to our key Government indicators, although this is especially challenging at present as the effects of periods with low resources as well as changing demands in terms of workload and the impact of Covid-19 continue to be felt.

Overall, however, the success of our delivery team projects - such as the new SANGs at South West Exeter and wider Council activities means the overall Programme remains on track.

## 06 Investing in prosperity

Lead contact: Tom Phillips, Cllr Martin Wrigley, Cllr Nina Jeffries

Programme Status: On track

### Summary Statement

#### Investment in commercial property projects

Work is ongoing with T100 opportunities on Council owned land.

The Future High Streets Fund (FHSF) Substantial risk on the planning which is to be decided at Committee 22 August. Still (4 Aug) not heard what the reasons for likely recommendation for refusal are. NOM approved at full Council withdrawing delegated authority on cinema and market hall impeding decision making, progress and speed of delivery. Otherwise, everything going really well. DLUHC approved PAR. Transport (Queen St and NCN2) ready to start and DLUHC confirmed the lesser projects can start before the transformational ones without risk of funding. The FHSF project will see investment in the regeneration of Newton Abbot Market, a new 4 screen Cinema (planning decision target March 2023 now July 2023), together with improvements to Queen Street, the gateway to the Town from the Railway Station and part of the National Cycle Network 2.

Halcyon Street car park Newton Abbot hotel is being explored and a revised rental offer has been proposed by Travelodge. Leader supports principle of hotel there but only on right terms. Four options – 1. TDC build. 2. Shielded lease. 3. TDC fund Travelodge to build. 4. Sale of site.

Brunswick Street Health and Wellbeing Centre achieved planning and is through JR period. NHS proceeded off back of HoTs only and no conditional contract in place – therefore no automatic subsequent transaction. Chased NHS and no response.

Bradley Lane planning has been delayed to end of Calendar year as issues and potential redesigns due to planning issues. If successful this BLRF grant assisted development will deliver c.90 dwellings (c.50% affordable) on brownfield land.

The Council has a number of active projects, but there have been no new opportunities due to current economic uncertainties.

### Improved broadband provision

The programme remains on track. A presentation from Connecting Devon and Somerset on progress to date is being arranged for Members through the Overview and Scrutiny Committee.

## 07 Moving up a gear

Lead contact: **Fergus Pate, Cllr Gary Taylor**

Programme Status:

On track

### Summary Statement

The overall programme is on track. Priority infrastructure projects are being delivered, including major strategic pedestrian and cycle schemes.

#### Improving the A382 into Newton Abbot and a Forches Cross A383 link

The entire length of the A382 scheme benefits from planning permission. Phase 1 works between Forches Cross and Whitehill Cross have been completed. Teignbridge committed £5.1 million of developer funding towards the £13m project, which includes a new off road pedestrian and cycle route.

Phase 2 is the main street through Houghton Barton. This scheme benefits from planning permission and the first section from Forches Cross to Howton Road is complete. Teignbridge and Devon approved £1.25m (each) forward funding of future developer contributions in order to deliver the scheme.

Phase 3 of the A382 improvements between Forches Cross and Drumbridges is due to benefit from an announced £45 million package of funding that has been allocated by the Department for Transport. Works are expected to commence by around the end of 2024. Most of the land needed to deliver the remainder of the scheme has been secured but the County Council are still assembling some final areas of land.

Full Council approved a £600,000 funding contribution towards the Jetty Marsh link in April 2022. For VAT reasons, we ended up paying £500,000. Our Capital programme includes a provision for a further £900,000 contribution towards the project, in light of the Jetty Marsh saving, it is likely that the recommendation will be to increase this to £1,000,000 through a report to Full Council.

## Appendix A2 - O&S2 – Q1 Teignbridge Ten Programmes Exception report April – June 2023

### **Bus improvements and park and ride services**

Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.

Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may still be limited scope for park and change at locations including Forches Cross.

£200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead.

Devon County Council has been awarded £14 million to improve bus provision and services across the County. Further details of how this may benefit communities across Teignbridge are awaited but some funding has been allocated to Newton Abbot. Initial work on bringing forward a transport hub for Newton Abbot has paused because there has been a focus on other transport priorities but this may change now that additional funding has been allocated. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area, which is proposed for redevelopment through the forthcoming Local Plan.

### **Supporting new railway stations**

Marsh Barton station has now opened and is operational.

Phase 1 Dawlish Sea Wall defences has now opened.

Heath Rail Link are understood to be continuing to work with Network Rail, GWR and Devon County Council on potential to reopen the branch line from Newton Abbot to Heathfield.

### **Encourage a cycling revolution**

The Teign Estuary Trail planning application has been approved. Further funding opportunities will be considered as they arise and meanwhile technical work and land negotiations are continuing. The cost of this project is very significant and a phased approach to delivery may be required.



## Appendix A2 - O&S2 – Q1 Teignbridge Ten Programmes Exception report April – June 2023

Work to update proposals for the Dawlish to Teignmouth section of the Teign Estuary Trail is underway with a view to delivering this, easier to achieve, portion of the route early.

Unfortunately the Levelling Up Fund bid for a South Devon Cycleway was not approved - Teignbridge was in the lowest priority tier for Levelling Up, meaning that chances of success with the bid were very limited.

### **Innovative transport schemes**

Development frameworks for development allocations propose electric car charge point facilities in key public areas. The emerging Local Plan considers innovative transport opportunities.

The Newton Abbot and Kingsteignton Garden Community programme is bringing forward evidence on potential innovative public transport and walking/cycling improvements in the Newton Abbot area. A Local Cycling and Walking Infrastructure Plan (LCWIP) for the Newton Abbot and Kingsteignton area has been produced and was a first for the Devon County Council area.

25

Opportunities to bring forward rural transport hubs are being considered through the Rural England Prosperity Fund. It is expected that local communities and partners will be asked to develop and submit schemes that they would like to implement.

A Newton Abbot car parks strategy is being procured to provide robust evidence on the extent to which Local Plan proposals for town centre developments can be accommodated without adversely impacting on the adequacy of car park availability over the long term.

### **Development supported by sustainable transport facilities**

Individual new developments continue to be supported by improved transport facilities. The Development Frameworks for development allocations across the district incorporate sustainable transport facilities (including walking and cycle routes) as a centrepiece of their proposals, as does the emerging Houghton Barton and Bradmore design code.

The Infrastructure Delivery Plan and capital programme also continue to prioritise sustainable transport, including through more than £1 million being identified as a contribution towards pedestrian and cycle facilities by 2026. Work is ongoing to ensure that sustainable transport remains at the forefront of the Local Plans.

Bids were submitted to the Government's Housing Infrastructure Fund for funding to support delivery of key transport infrastructure at Dawlish and South West Exeter. Funding totalling £4.9 million has been approved for the Dawlish link road and bridge. Council approved an

## Appendix A2 - O&S2 – Q1 Teignbridge Ten Programmes Exception report April – June 2023

additional budget of £1.3 million due to cost inflation pressures and the project is due to start on site in August 2023. It is on track for completion by Summer 2024.

The £55 million South West Exeter Housing Infrastructure Fund programme is progressing, including major junction, pedestrian and cycle improvements.

Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CSMUG 2.1	Bus and park and ride services	Planning	18/08/2023	<p>Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.</p> <p>Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may still be limited scope for park and change at locations including Forches Cross.</p> <p>£200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead.</p> <p>Devon County Council has been awarded £14 million to improve bus provision and services across the County. Further details of how this may benefit communities across Teignbridge are awaited but some funding has been allocated to Newton Abbot. Initial work on bringing forward a transport hub for Newton Abbot has paused because there</p>	Fergus Pate

					has been a focus on other transport priorities, but this may change now that additional funding has been allocated. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area, which is proposed for redevelopment through the forthcoming Local Plan.	
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## 08 Out and about and active

**Lead contact:** James Teed, Cllr John Nutley

**Programme Status:**

**On track**

### Summary Statement

The programme is on track across all projects. Attendance and participation data is reported again from Q1 2023/24 following the previously reported disruptions to our delivery programmes.

- CSOAA 6.1 Number of young people (under 18) who participate in activities we organise.
- CSOAA 6.2 Number of older (over 60) people participating in events we organise
- CSOAA 6.3 Number of people 30-60 participating in activities we organise.

Improvements to the leisure centres have been discussed alongside the phase 2 decarbonisation proposed work programmes as we consider the improvements as part of one bigger combined project. The scoping works were initiated in the past few weeks and a report will be taken to Full Council in July.

The Dawlish Warren Rangers continue to provide an engaging programme of events for volunteers, schools, partners and the local communities. A project with The Lawn Tennis Association has seen capital improvement works commence at Bakers Park.

## 10 Vital, Viable Council

**Lead contact:** Amanda Pujol, Cllr Martin Wrigley, Cllr Richard Keeling

**Programme Status:** On track

The Council is continuing to promote on line services to residents resulting in an increase in the number of registrations for the Council's My Account. Decarbonisation work at Forde House has been completed with some minor snagging being resolved and has resulted in most staff working in a hybrid way with part of the week based in the office and part at home. The rollout of laptops and Microsoft 365 has enabled staff to work effectively in an agile way through use of Teams and Sharepoint and Hybrid AV equipment is now available in 4 meeting rooms offering a better meeting experience.

M25 Programme has been launched with a target of saving £2.6m over the next 3 years with clear principles on moving to a more digital operation where possible. We have completed cataloguing 320 customer facing processes with the focus to September being Planning process reviews FMS project processes and Assets. Work has started on 40 cost saving projects following the ignite review, quick wins have been realised already to a value of circa £600k with the priority being Assets. Work on signing off the high-level organisational structure is under way and also on recruiting a digital team to lead the digital workstream."

**OVERVIEW & SCRUTINY COMMITTEE (2) WORK PROGRAMME 2023/24**

**Economy, Business and Tourism; Planning; Corporate Resources; Sport, Recreation and Culture**

**Chair - Cllr Sanders  
Vice chair - Cllr Buscombe**

**Portfolio Holders  
Corporate Resources (Cllr Keeling)  
Planning (Cllr G Taylor)  
Economy, Jobs and Culture (Cllr Jeffries)  
Sport, Recreation & Tourism (Cllr Nutley)**

The Overview and Scrutiny Committee Work Programme details the planning activity to be undertaken over the coming months.

The dates are indicative of when the Committee will review the items. It is a flexible programme however and it is possible that items may need to be rescheduled and new items added with new issues and priorities.

**Standing item**

26 September 2023	Report	Lead Officer / Next Steps
Council Strategy Q1 performance monitoring report	Report	EM Performance and Data Analyst
Feedback on task and finish groups		

12 December 2023	Report	Lead Officer / Next Steps
Council Strategy Q2 performance monitoring report	Report	EM Cllr Wrigley Performance and Data Analyst
Executive Member biannual update	Presentation	Cllr G Taylor – Planning
Feedback on task and finish groups		

9 January 2024	Report	Lead Officer / Next Steps
Initial Financial plan Proposals 2023/24 to 2025/26	Report	Chief Finance Officer

		Executive member corporate resources.
Executive Member biannual update	Presentation	Cllr Jeffries – Economy, Jobs and Culture
Feedback on task and finish groups		

6 Feb 2024	Report	Lead Officer / Next Steps
Final Financial plan Proposals 2023/24 to 2025/26	Report	Chief Finance Officer Executive member corporate resources.
Executive Member biannual update	Presentation	Cllr Nutley - Sport, Recreation & Tourism
Feedback on task and finish groups		
Council Strategy Q3 performance monitoring report	Report	Cllr Wrigley - Strategic Direction Performance and Data Analyst

### Task & Finish Groups

Group		Lead Officer
Car Parks Strategy		Head of Place & Commercial Services
Planning Enforcement		Head of Place & Commercial Services
Management of Open Spaces		Head of Place & Commercial Services

### Past meetings

11 July 2023	Report	Lead Officer/presenter
Council Strategy Q4 performance monitoring report	Report	Cllr Wrigley, Leader - Strategic Direction Performance and Data Analyst
Feedback on task and finish groups		

## PROPOSAL FORM FOR ITEMS FOR FOR CONSIDERATION BY OVERVIEW & SCRUTINY

**Submitted by:**

Cllr David Palethorpe, Cllr John Parrott

**Item for Consideration:**

To conduct Overview of 2024/25 Budget and Review & Scrutinise 2025/26 Medium Term Financial Strategy and Teignbridge Financial Plan

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

**Priority for matter to be considered ✓ :**

To review the TDC Medium Term Financial Strategy and Teignbridge District Council Financial Plan.  
To make recommendations for consideration by the Executive following an Overview of the 2024/2025 Council Budget Proposals.  
To make recommendations for consideration by the Executive in time to inform the preparation of the 2025/2026 Council Budget

High (up to 3 months)

Medium (3-6 months)

Low (over 9 months).

Basis on which priority has been set

To provide an Overview of the Budget Proposals for the year 2024/2025

In order to provide information in time to influence the 2025/2026 Council Budget the O & S Review and Scrutiny will interrogate all aspects and areas of the Council finance and provide a report to the Executive and Full Council for consideration.

**The suggested item should be included in future programme(s) because: (please tick as appropriate) ✓**

(a) It is a district level function over which the district has some control

(b) It is a recently introduced policy, service area of activity which would be timely to review .

- (c) It is a policy which has been running for some time and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district
- (i) Which of the Council's objectives does the issue address?

The Council is committed to and legally obliged to deliver a balanced Annual Budget

- (j) Is there a deadline for the Council to make a decision? (If so, when and why?)

The Council will commence its 2024/2025 Budget review in October 2023. O&S will carry out an Overview of the Budget proposals and make recommendations as appropriate.

There is insufficient time for the O&S Committees to carry out a full and detailed interrogation of the Council Finance in time to make sensible and viable recommendations for this budget year.

The proposal is for work to commence immediately on carrying out a detailed forensic interrogation of all departments across the Council with a report and recommendations to be completed by 30 September 2024 for consideration by the Executive and Council as part of the budget process for 2025/2026

**Members are requested to provide information on the following:-**

- (k) What do you wish to achieve from the review?

1. To review and consider all revenue and capital budgets across all departments of the Council.
2. To review and consider the savings being delivered through the M25 project.
3. To review all statutory services that the Council has a duty to deliver and the level of effectiveness and efficiency with which they are being delivered
4. To review all discretionary services and projects and the effectiveness of the services and projects being delivered
5. To review and consider in the light of a projected (Aug2023) budget gap of circa £4m in the financial year 2025/2026 how the council will resolve the issue.
6. To review how during the financial year 2024/2025 the Council approach to finding savings of £1.3m in 2024/25.
7. To review and consider the Council strategy and policies on all fees and charges



8. To review and consider the Council policies on the management of assets and estates that operates on a commercial basis, including asset disposal.
9. To review and consider the Council strategy and policies on assets and estates that operates for community benefit and all associated fees and charges
10. To review the council strategy corporate aims and objectives to ensure that the strategy is financially viable.

(l) Are the desired outcomes likely to be achievable?

Desired outcomes of a comprehensive scrutiny and forensic interrogation of the Council finance will be achievable

(m) Will it change/increase efficiency and cost effectiveness?

The O&S Committee does not have a decision making role

This review and scrutiny will assist in influencing and informing the Council in its development of the Council Budget for 2025/2026 to ensure the Council is effectively accessing and efficiently utilising available funding streams for the benefit of Teignbridge residents.

**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

In order to ensure a coherent and co-ordinated approach from Overview & Scrutiny the cross party Task & Finish Group will be members from both OS1 and OS2  
 The Task and Finish Group will meet a minimum of once a month with additional meetings to conduct face to face interviews with consultees.  
 Consultees will be offered the opportunity to provide their evidence by a written submission to the Task & Finish Group and wherever possible be provided with questions arising from their evidence prior to being interviewed  
 The Task & Finish Group will provide a draft report to be discussed, evaluated and agreed by the Overview and Scrutiny Committee by 1 September 2024  
 The Final Report and recommendations will be available to the Executive by 30 September 2024.

Background Documents.  
 TDC Budget 2023/24, 2024/2025  
 TDC Financial Plan  
 Capital Programme  
 Statutory Services Key Development Plans/Needs  
 TDC Commercial Strategy  
 TDC Annual Governance Statement  
 TDC Assets and Estates Strategy and Policies  
 CIPFA Guidance  
 Grant Thornton Audit Opinion  
 Financial Benchmarking Data from Local Government Inform  
 Departmental Budgets

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**Suggested Consultees (not an exhaustive list):-**

**TDC Officers -151 Officer to provide a briefing to members**

**TDC Departments Budget Holders**

**Local Government Finance Specialist (expert witness)**

**TDC Council Leader and Executive Members**

**TDC Group Leaders**

**TDC Council Members**

**Draft Review Plan**

- 1. 151 Officer to provide financial briefings and updates to members**
- 2. Review all appropriate background papers**
- 3. Conduct interviews, collate and review information and evidence**
- 4. Monitoring progress – Task and Finish Group will meet a minimum of once a month to collate and review information and progress to date**
- 5. Task and Finish group will report progress to Overview and Scrutiny Committee including raising any issue arising from their work**
- 6. Draft Report will be presented to O & S by the 1 September 2024 for review, consideration and agreement.**
- 7. Final Report and Recommendations to Executive by 30 September 2024**
- 8. Agree programme timetable for MTFP Overview and Scrutiny for budget 2026/2027**

**PROPOSAL FORM FOR ITEMS FOR  
FOR CONSIDERATION BY  
OVERVIEW & SCRUTINY**

Submitted by:

Cllr P Parker, Cllr D Palethorpe

Item for Consideration:

**To review TDC Car Parking Policy and the Off Street Parking Policy and the Off Street Car Parking Plan 2022 - 2027**

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

**To review and scrutinise the current TDC Off Street Car Parking Plan and policy.  
To make recommendations for consideration by the Executive on the future strategy for Off Street Car Parking in Car Parks owned by Teignbridge District Council.  
To provide a report and make recommendations for consideration by the Executive following a scrutiny regarding the Fore Road, Kingskerswell Petition presented to Council by Cllr J Taylor.**

**Priority for matter to be considered ✓ :**

High (up to 3 months)     Medium (3-6 months)     Low (over 9 months).

Basis on which priority has been set

**Off Street Car Parking is an area of concern to residents of the Teignbridge District in particular in the car parks sited in areas away from the main centres.  
Car Parking is major contribution to the Teignbridge District Council budget.  
Off Street Car Parking is an area of concern as indicated in a petition regarding Fore Street, Kingskerswell signed by 300 residents presented to Full Council by Cllr J Taylor on 25 May 2023**

**The suggested item should be included in future programme(s) because: (please tick as appropriate) ✓**

- (a) It is a district level function over which the district has some control
- (b) It is a recently introduced policy, service area of activity which would be timely to review.
- (c) It is a policy which has been running for some time and is due for review
- (d) It is a major proposal for change
- (e) It is an issue raised via complaints received
- (f) It is an area of public concern
- (g) It is an area of poor performance
- (h) It would be of benefit to residents of the district

(i) Which of the Council's objectives does the issue address?

The Council objective is to be a Community Powered Council committed to Public Engagement and Consultation in which strategies and policies are developed and implemented to be fair and equitable to all residents across the District. The Council is committed to treat residents in a manner that is fair and equitable to all. The Council is committed to ensure it is financially sustainable. Car Park income is a major contributor to the TDC Budget.

(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

Any changes to the change in District owned Car Parking income will impact on the Teignbridge District Council budget and have a consequential impact on all of the residents in the District.

It is proposed that the initial priority is to review and scrutinise the issues raised in the Fore Street, Kingskerswell Petition and a report be provided in response to the residents.

The level at which Parking Charges are set will not be within the scope of this review however any recommended changes to current practice will include approximated budget.

Interim reports with recommendations may arise during the review which will be considered by O&S and presented to Executive for consideration. Interim Reports will be included in the final report.

**Members are requested to provide information on the following:-**

(k) What do you wish to achieve from the review?

**To ensure that the car parking policy and its implementation is fair, equitable and accessible for all residents and visitors to the District.  
To make recommendations on future car parking strategies and policy for consideration by the Executive**

(l) Are the desired outcomes likely to be achievable?

**The desired outcome of a fair, equitable and accessible policy on off road/street car parking in Teignbridge District Council owned Car Parks is achievable**

(m) Will it change/increase efficiency and cost effectiveness?

**The review will be designed to scrutinise the current offer to residents and visitors with the aim of making recommendations to improve the customer experience of the service whilst ensuring cost effectiveness to the Council**

**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

In 2015 the Overview & Scrutiny Committee agreed to set up a Car Park Review Group to undertake a strategic review of the Council Off Street Parking Policies. At the Overview & Scrutiny Committee on 9 April 2018 it was agreed to reconvene the Review Group.

For whatever reason a report and recommendations were not produced and presented to the Executive for consideration.

A petition signed by 300 residents of Kingskerswell was presented to Teignbridge District Council by Cllr J Taylor on 25 May 2023 expressing concern that Fees/Charges has been applied to a previously Free Car Park sited at Fore Street, Kingskerswell to the detriment of local businesses and residents and that the implementation of the charges are neither fair or equitable.

The petition is available from Teignbridge District Council and will be included in the report.

It is now the appropriate time to scrutinise and review the current Car Parking Policy to ensure it meets the needs of the residents of and visitors to the District and to produce a report and recommendations.

**Consult-tees (not an exhaustive list)**

**Leader and Deputy Leader of the Council**

**Executive Members with specific responsibility for the impact of this service**

**Council Members**

**Council Officers**

**Parish and Town Councils**

**Business Leaders**

**Community Group Leaders**

**Local Residents**

**Draft Review Plan**

1. **List of all Car Parks and charges levied (payment and non-payment) owned by Teignbridge District Council.**
2. **Kingskerswell Petition – To be included in Final Report**
3. **Scrutinise customer uptake of available Fore Street Car Park spaces**
4. **Scrutinise all maintenance and installation work carried out on Fore Street Car Park**
5. **Scrutinise financial income from Fore Street Car Park**
6. **Review of existing Council Car Park Strategy and Policy**
7. **List of uptake of car parking spaces in each quarter of the year.**
8. **Desktop exercise to compare neighbouring Local Authorities (Plymouth, Exeter, Mid Beds) off street car parking policies and charges**
9. **Financial impact level of income from Car Parking for the financial years 21/22, 22/23**
10. **Blue Card Holders/Disabled Parking**
11. **Residents Permits, Costs and availability**
12. **Monitoring Progress - Working Group will meet Monthly.**
13. **Fore Street, Kingskerswell Report**
14. **Final Report to O &S (DATE TO BE AGREED)**
15. **Final Report and Recommendations to Executive for consideration**
16. **Alternative uses of Car Parks when under utilised**
17. **Multi storey car park (Business/Employee Permits?)**
18. **Tariffs and Prices, How are they set and agreed?**
19. **Electric Charging Points, upgrade programme of work**
20. **Bi annual review of policy (pre-budget setting)**

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## OS2 PROPOSAL FORM FOR ITEMS FOR FOR CONSIDERATION BY OVERVIEW & SCRUTINY

**Submitted by:**

Cllr Sanders, Cllr Buscombe

**Item for Consideration:**

To Review and consider the Council Asset and Estate Management Strategy and Policies

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

To review, scrutinise and interrogate the Council Asset and Estates Management Strategies and Policies

**Priority for matter to be considered ✓ :**

High (up to 3 months months).

Medium (3-6 months)

x

Low (over 9 months).

Basis on which priority has been set

The income and debtors associated with the Management of the Council Assets and Estates has a major impact on the Council finances.

**The suggested item should be included in future programme(s) because: (please tick as appropriate) ✓**

(a) It is a district level function over which the district has some control

(b) It is a recently introduced policy, service area of activity which would be timely to review .

(c) It is a policy which has been running for some time and is due for review

(d) It is a major proposal for change

(e) It is an issue raised via complaints received

(f) It is an area of public concern

(g) It is an area of poor performance

(h) It would be of benefit to residents of the district

(i) Which of the Council's objectives does the issue address?

The Council Objective is to be Community Powered Council that is efficient and effective in the management of its assets and estates for the benefit of all Teignbridge residents

(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

The review is of significant importance to the Council and should be carried out within a timeframe that will allow for the Task and Finish Group to carry out a detailed forensic interrogation of the Management of its assets and estates.

**Members are requested to provide information on the following:-**

(k) What do you wish to achieve from the review?

To review the current strategies and policies for the managements of the Council assets and estates.

To provide recommendations for consideration by the Executive on the future management strategies and polices

(l) Are the desired outcomes likely to be achievable?

Desired outcomes of Overview and Scrutiny Task and Finish Group are achievable

(m) Will it change/increase efficiency and cost effectiveness?

The efficient and effective management of the Council assets and estates including disposal is of significant importance to the future financial stability of the Council

**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.



**The Task and Finish Group will provide an agreed timeframe for when it meets with additional meetings to conduct interviews with consultees.**

**Consultees will be offered the opportunity to provide evidence via a written submission to the Task and Finish Group.**

**The Task and Finish Group will provide regular progress updates to the Overview and Scrutiny Committee and answer any queries arising from their report.**

**The scale and complexity of this scrutiny proposal is such that Interim Reports with recommendations will be presented to O&S for agreements and recommendations as appropriate presented to Executive.**

**Suggested Consultees (not exhaustive)**

**TDC Officers**

**Council Leader and Executive Members with responsibility for the impact of the Policy in their area.**

**TDC Council Members,  
Town & Parish Councils  
Community Groups**

**Draft Review Plan**

- 1. Review existing strategy and policy**
- 2. Review financial implications of income and debtors within this service area.**
- 3. Review policies and procedures for resolving issues and prevent reoccurrence of non-payment of rents and the impact on Council MTFP**
- 4. Review empty property policy.**
- 5. Desktop exercise to compare other Local Authority strategies and policies**
- 6. Medium Term Financial Plan – Impact of policy on MTFP**
- 7. Details of all Council Owned/Managed Estates**
- 8. Details of all estates fees and charges**
- 9. Monitoring Progress – Task & Finish Group, O & S**
- 10. Final Report to O&S (Date to be Agreed)**
- 11. Final Report and Recommendations to Executive for consideration (Date to be Agreed)**
- 12. Executive Report to Full Council (Date to be Agreed)**
- 13. Annual review of policy and implementation progress (Pre-Budget)**

***Please return completed form to Democratic Services Department***

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## PROPOSAL FORM FOR ITEMS FOR FOR CONSIDERATION BY OVERVIEW & SCRUTINY

**Submitted by:**

Cllr Paul Parker, Cllr Suzanne Sanders

**Item for Consideration:**

To Review Teignbridge District Council Planning Policy Implementation and Planning Department Performance

**Expected outcome i.e. new policy, new action, new partnership, review and/or scrutinise the performance of other public bodies or of the Council in relation to its policy objectives, performance targets and/or particular service areas:**

Conduct and overview and review of TDC Planning Department past and current performance and make recommendations to improve Planning future performance

**Priority for matter to be considered ✓ :**

High (up to 3 months)    
  Medium (3-6 months)    
  Low (over 9 months).

Basis on which priority has been set

Planning is a consistent and pressing area of concern for the residents of Teignbridge District Council

**The suggested item should be included in future programme(s) because: (please tick as appropriate) ✓**

- |  |                                     |
|--|-------------------------------------|
| (a) It is a district level function over which the district has some control                       | <input checked="" type="checkbox"/> |
| (b) It is a recently introduced policy, service area of activity which would be timely to review . | <input type="checkbox"/>            |
| (c) It is a policy which has been running for some time and is due for review                      | <input checked="" type="checkbox"/> |
| (d) It is a major proposal for change  | <input type="checkbox"/>            |
| (e) It is an issue raised via complaints received  | <input checked="" type="checkbox"/> |
| (f) It is an area of public concern  | <input checked="" type="checkbox"/> |
| (g) It is an area of poor performance  | <input checked="" type="checkbox"/> |
| (h) It would be of benefit to residents of the district  | <input checked="" type="checkbox"/> |

(i) Which of the Council's objectives does the issue address?

The Council object is to be a Community Powered Council committed to delivering high quality efficient and effective front line services.

(j) Is there a deadline for the Council to make a decision? (If so, when and why?)

The issue has been an area of consistent concern to residents as indicated by Cllr Ward Work.  
The review is a priority for Cllrs across the District.

**Members are requested to provide information on the following:-**

(k) What do you wish to achieve from the review?

To provide recommendations to improve the service for consideration by the Executive and Council to provide residents with a high-quality service.

(l) Are the desired outcomes likely to be achievable?

Outcomes are achievable.

(m) Will it change/increase efficiency and cost effectiveness?

Yes The outcomes will assist in informing and influencing future policy and planning department performance.

**Additional information** – an explanatory sentence or paragraph to be provided below to support each box which has been ticked.

- a Yes it is
- e The majority of complaints are about the planning department
- f It is an area of public concern, lack of communication
- g It is an area of poor performance, consistently missing deadlines

*Additional comments from Cllr Paul Parker*

*Several businesses have contacted me regarding their disappointment with the council's planning department. Two of them are large employers within Teignbridge. One is the largest vehicle disability conversion company in the UK they are also the second largest school minibus conversion company in the UK.*

*Some applications are being dealt with within the timeframe, and we need to look at the inconsistencies. Perhaps using the existing outside contractor to determine all minor applications to enable the council staff to concentrate on the major applications could be an option.*

*An ex-south west regional bank manager that could lend up to 30 million told me that several of his customers would avoid making investment within Teignbridge.*

*I would like the senior planning management these businesses and other applicants to be interviewed to find a solution the problems.*

*Looking at the last weekly planning decisions I noticed that one application has taken three years to issue a refusal, and that isn't an isolated case.*

*I feel that this is as important to discuss at O&S as the rent reduction issue that was raised yesterday.*

A review of planning processes is currently being carried out by an external consultancy company.

The task and finish group may wish to see the Internal Audit Report (2020)

The task and finish group may wish to consider the following :-

1. The number (backlog) of planning applications
2. The cost of employing external consultants to reduce the backlog
3. The estimated time when the backlog will be cleared
4. Time taken to resolve a planning application from registration to completion (decision)
5. Are planning delays/concerns impacting on the accurate pricing/funding of projects. e.g. Capital Projects

***Please return completed form to Democratic Services Department***

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